

**Laporan Pelayanan Pengaduan di BPAFK Surabaya Bulan Januari 2025**

| No | Tanggal | Pengadu | Via | Perihal | Proses |
|----|---------|---------|-----|---------|--------|
| 1  | NIHIL   | NIHIL   | -   | NIHIL   | NIHIL  |

Surabaya, Februari 2025  
Penanggung Jawab  
Ketua Tim Kerja Tata Operasional



Mustain, ST  
NIP. 197205062005011002

**LAPORAN HASIL PENANGANAN PENGADUAN MASYARAKAT**  
**PERIODE 1 JANUARI 2025 – 31 JANUARI 2025**  
**BPAFK Surabaya**

| NO.<br>URUT | NO. & TGL SURAT AGENDA                                 | a. PELAPOR<br>b. TERLAPOR | SUBSTANSI PENGADUAN<br>MASYARAKAT | STATUS TINDAK LANJUT |         |           | SANKSI        |        |        |               | KETERANGAN |
|-------------|--------------------------------------------------------|---------------------------|-----------------------------------|----------------------|---------|-----------|---------------|--------|--------|---------------|------------|
|             |                                                        |                           |                                   | DALAM<br>PROSES      | SELESAI |           | PP<br>53/2010 | TP/TGR | PIDANA | LAIN-<br>LAIN |            |
|             |                                                        |                           |                                   |                      | BENAR   | TDK BENAR |               |        |        |               |            |
| 1           | 2                                                      | 3                         | 4                                 | 5                    | 6       | 7         | 8             | 9      | 10     | 11            | 12         |
| A           | DITERIMA DARI KEMENTERIAN<br>PAN/TP 5000/INSTANSI LAIN | 0                         | 0                                 | 0                    | 0       | 0         | 0             | 0      | 0      | 0             | 0          |
| B           | DITERIMA LANGSUNG                                      | 0                         | 0                                 | 0                    | 0       | 0         | 0             | 0      | 0      | 0             | 0          |
|             | Total Pengaduan                                        | 0                         |                                   | 0                    | 0       |           |               |        |        |               |            |

Surabaya, Februari 2025  
Kepala BPFK Surabaya

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